

November 2019

Dear Valued Customer,

It is our goal to ensure that you receive timely updates about FUJIFILM SonoSite products.

In October 2017, after 10 years of outstanding performance in the hospital and office environments, we announced the retirement of the SonoSite S-Series ultrasound system.

Launched in 2007, the S-Series had been hugely successful in point-of-care markets, specifically in Anesthesiology and for procedure guidance including line placement.

We have taken your experiences and feedback to develop the successor to S-Series, the SonoSite SII. As the replacement product for the S-Series, we know SII will continue to shape the way ultrasound is used for procedure guidance now, and in the future.

Service support for this system and associated transducers will be provided as follows:

New and Remanufactured Systems	July 31, 2024
Accessories	July 31, 2019
New and Remanufactured Transducers	No date set at this time

Due to the limited supply of spare parts available now that we are no longer manufacturing the SonoSite S-Series, the purchase of spare parts, including batteries and power supplies is limited to individual service events; stocking orders for parts cannot be accepted. If you have any service questions during this time, please contact your local Technical Support, or Fujifilm SonoSite Head Quarters at 877-657-8118 or ffss-service@fujifilm.com.

SonoSite's product family has expanded significantly over the years to include a wide range of powerful point-of-care ultrasound solutions enhancing quality of care, patient safety, cost reduction, efficiency, and patient satisfaction. SonoSite has a solution to fit every ultrasound need in any point-of-care clinical environment.

To find out more about FUJIFILM SonoSite products and/or End of Life information, please contact your local FUJIFILM SonoSite Representative or visit us at www.sonosite.com. If you have service questions, please contact Technical Support at ffss-service@fujifilm.com or 877-657-8118.

We sincerely thank you for your continued support and look forward to serving you in the years to come.

Sincerely,

FUJIFILM SonoSite, Inc.