

SonoSite, Inc.
21919 30th Drive SE
Bothell, WA 98021-3904

For release to:
All SonoSite customers
SonoSite Internal
Authorized distributors

SiteLink Image Manager Patient Report Error

Problem:

SiteLink Image Manager 3.4.1 may generate a '**Patient Report Error**' dialogue box when transferring images that were saved from MicroMaxx system software versions 3.4 or earlier. This may occur after you upgrade the MicroMaxx system and SiteLink Image Manager software to version 3.4.1 and then transfer images that were saved prior to the upgrade. SiteLink will not generate this error message for images saved with system software version 3.4.1.



Resolution:

- 1) Ensure all images on the CompactFlash card are archived before upgrading the MicroMaxx system or SiteLink.
- 2) If you have already upgraded SiteLink to version 3.4.1 and need to archive images saved prior to the upgrade, check the 'Do not show this dialog for the rest of the session' box and then select the "OK" button on the 'Patient Report Error' dialogue box. All images and study information will then continue to transfer properly.
- 3) For reference, software version 3.4.1 is identified as ARM version 30.80.305.012 on the 'System Information' Setup Page.

If there are any questions, please contact SonoSite Technical Support
Phone: (425) 951-1330 or toll free (877) 657-8118
Email: service@sonosite.com