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For Release to:
All Customers
SonoSite Internal
Authorized Distributors

MicroMaxx system frozen at boot screen when using TTC with no transducers connected

Problem:

A problem has been identified which will cause the MicroMaxx system to remain frozen on the boot screen when using a Triple Transducer Connector (TTC) with no transducers connected. This problem will occur with the following software versions:

3.3 ARM version 30.80.303.018

3.3.0.1 ARM version 30.80.303.019

This problem will only occur with a TTC, and only if the TTC has no transducers connected.

Solution:

Connect a transducer to any port of the TTC and the system will boot normally. If the MicroMaxx system is currently frozen then connecting a transducer to any port of the TTC will cause the MicroMaxx to boot and image normally. If at least one transducer is always connected to the TTC this problem will never occur.

If there are any questions please contact SonoSite Technical Support

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